

Canning Housing Co-op  
Tenant Satisfaction Survey

Tenant Name: \_\_\_\_\_

Address: \_\_\_\_\_

Date work took place: \_\_\_\_/\_\_\_\_/\_\_\_\_

Job Description: \_\_\_\_\_

Contractor: \_\_\_\_\_

I am the Primary Tenant (*or the Primary Tenant's representative at the above listed property*)

I am (SATISFIED) / (NOT SATISFIED) that the above named contractor has completed the  
aforementioned job to my satisfaction.

If unsatisfied please give details: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Signed: \_\_\_\_\_

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

**Please return this to the Co-op, if it is not returned we will presume the job is satisfactory,  
but we would prefer to hear from you about all and any work carried out in your home by  
our appointed contractors.**

If you are not satisfied please let the Office know in the usual way and we will send the Contractor  
back. *If you are still not satisfied PLEASE let us know and two maintenance committee members  
will then come round with the Contractor and we will then resolve any problems with the work.*  
**You are our first line of defence against jobs that are not carried out properly and then have  
to be redone and paid for twice.**

*If you have reported a job in the common area the maintenance committee will inspect this and  
follow the job through.*

Thanks,

*On behalf of Canning Co-op Maintenance Subcommittee.*